



PRIVACY POLICY

This is the Privacy Policy of uBUTLER B.V. (here in after "**uBUTLER**," "we," "us" or "our"). uBUTLER is registered in the commercial register under number 65327144. Therefore, the Privacy Policy is applicable in the same way. This Privacy Policy explains how we collect, use, share and protect in relation to our application (the "**Application**"). Processing of the personal data is done in a manner that is in accordance with the General Data Protection Regulation. Our Privacy Policy applies to all visitors, users and others who have access to the Application ("**User**").

1.1.1 Personal data that we process

We process the following data:

- a. Name;
- b. Date of birth;
- c. Sex
- d. Phone number;
- e. E-mail address;=
- f. Address data;
- g. Personal preferences;
- h. All information provided by the User, which is necessary to comply with a request;
- i. IP address;
- j. Device type;
- k. Communication between the User and uBUTLER.

1.1.2 Sensitive data that we process

We process these sensitive personal data:

- a. Data for race;
- b. Data for Health;
- c. Data regarding sexual life;
- d. Social Security Number (BSN);
- e. Passport or identity document number;
- f. (Family)relationships.

1.1.3 For what purpose we process personal data

We process personal data for the following purposes:

- a. Identification;
- b. Handling payments;
- c. Contact User;
- d. Sending newsletter Customer;
- e. Security from service;
- f. Executing requests submitting User;
- g. For research and development, so the operation of the application to optimize.

1.1.4 On what basis we process personal data

We process personal data based on the following legal foundations:

- a. User has given consent to the processing of personal data;
- b. Processing is necessary for the execution of the requests submitted by User and the Terms and Conditions for Consumers where User is a party;
- c. Processing is necessary to comply with the legal obligations that apply to uBUTLER;
- d. Processing is necessary to protect the vital interests of the User or any other natural person;
- e. Processing is necessary for the fulfillment of a task of general interest or a task in the context of public authority dedicated to uBUTLER;
- f. Processing is necessary for the protection of the legitimate interests of uBUTLER or from a third party.

1.1.5 Justified interests

uBUTLER processes personal data as far as this is necessary for one of our legitimate interests. This includes improving the services and our Application in order to offer the best user experience to the

User.

1.1.6 Not providing personal data

If the User does not provide the personal data required for the execution of the agreement between User and uBUTLER, uBUTLER has the right to suspend all services until the required personal data is provided.

1.1.7 Log file information

We collect information that the Application sends when the User uses it. This log file may contain information such as the User's IP address, telephone type, the pages of our Application that the User visits, the time and date of the User's visit, the time the User spends on these pages and other statistics.

1.1.8 Analytical services

We use analytical services from third parties. These help us to measure our traffic and trends on the Application. The tools collect information sent by the User from his mobile phone or other devices, our Application and other information that help us improve our Application.

1.2 How do we use this information?

We use all information we collect to support and improve our Application and Services by:

- a. mapping the statistics, such as the total number of visitors and traffic via the application;
- b. solving or diagnosing technical problems;
- c. storing User's preferences wherefore the best possible service can be offered;
- d. facilitating applications that improve onboarding flow or user experience;
- e. producing artificial intelligence.

1.3.1 How is this information shared?

We will not sell or pass on the User's (personal) data to third parties, unless this information must be provided in order to execute a request or when needed for the applications as described in article 1.2. uBUTLER refrains from any other form of providing (personal) data to third parties. In the case of a collaboration where (personal) data is provided, this will be announced in advance.

1.3.2 Cookies

uBUTLER uses only technical and functional cookies, and analytical cookies that do not infringe your privacy. Cookies are simple small text files that are stored on the hard disk or in the memory of the User's computer. The cookies that we use are necessary for the technical operation of the website and the ease of use of the User. They ensure that the website works properly and remember, for example, your preferences. We can also optimize our website with this. The User can opt out of cookies by setting up the Internet browser in such a way that it no longer saves cookies. In addition, User can also delete all information previously stored via the settings of the browser.

1.3.3 Social media buttons

The website includes social media buttons. This allows the managers of these services to collect the personal data of the User.

1.3.4 Change of Control

When uBUTLER, or part thereof is sold, transferred or our assets will be joining another organization (for example due to a merger, acquisition, bankruptcy, dissolution or liquidation), data collected through the Application can belong to the sold or transferred matters fall. The buyer or transferee must follow the agreements in this Privacy Policy.

1.3.5 Regulatory request and prevent damage

Based on a legal request, BUTLER may be forced to give the competent authority access to the User's information and to store and/or share this information in response to a legal request (such as a search warrant, court order or subpoena). We are also entitled to keep the User's information and/or to share it when we believe this is necessary for the detection, prevention and investigation of fraud or other illegal activities and to protect the User, others and us. Information that we receive about the User can be opened, edited and stored for a longer period when this is necessary due to a legal request or obligation, an investigation regarding our terms and conditions, policies or otherwise to prevent damage.

2. Security and safety

uBUTLER has taken appropriate technical and organizational measures to protect the User's data against loss or against any form of unlawful processing. We use security measures to ensure that information acquired through the Application is protected. However, uBUTLER cannot guarantee that the information on the Application is not opened, disclosed, changed or destroyed. The User is always responsible for managing the e-mails between the User and uBUTLER. We are not responsible for the functionality, privacy or security measures of any other organization. The communication between the mobile app and the uBUTLER servers and between the User's web browser and the uBUTLER website is via an encrypted connection. Communication via SMS is not encrypted and also runs via the infrastructure of one of uBUTLER's partners.

3. International transfer

Personal data of User can be transferred to and maintained on computers and/or servers located outside EU. uBUTLER will only export personal data to nations where the European Commission has made an adequacy decision or where it provides additional measures whereby the same level of protection is met.

4. Storage period

uBUTLER doesn't retain personal data longer than is strictly necessary to achieve the purposes for which your data has been collected.

5.1.1 User Rights

User has the right to correct, delete or see his personal data. In addition, the User has the right to withdraw the data or object to the processing of personal data by uBUTLER and the User has the right to data transferability. That means User may submit a request for the personal information to uBUTLER to receive his personal data which uBUTLER possesses.

5.1.2 Formal requirements request

User may request for insight, correction, deletion, data transferability of personal data or a request for withdrawal of permission of the personal data to service@ubutler.nl. To ensure that User makes the access request, we require a copy of the identity document User to send the request. Make this copy of the passport, MRZ (machine-readable zone, the strip with numbers underneath the passport) the passport number and Social Security Number (SSN) black. uBUTLER responds as soon as possible but within four weeks on the request.

5.1.3 Complaint Authority Personal

uBUTLER also wants to point out to User that it is possible to file a complaint with the national regulator, the Authority for Personal Data.

6. Apps, websites and third-party services

We are not responsible for the practices of applications, websites or services or third parties that are linked to or from our App, including the information or content. Our Privacy Policy does not apply when the User uses a link from our App to go to another App, website or service. The User his behavior on an application, website or service from a third party, including the subject of a website, are subject to rules and policies.

7. Children's Privacy

Our Application does not specifically refer to data from users under 16 ("Children"). If we learn that we have collected personal information without Children's parents or guardians, we will take measures to delete this data. If a parent or guardian has suspicions that his/her child has provided us data without his/her consent, the parent or guardian can contact us by service@ubutler.nl.

8. Changes

uBUTLER may change or update this Privacy Policy from time to time. Modifications to this Privacy Policy are published on this page.

9. Contact

When the User has questions about this Privacy Policy, please contact uBUTLER by sending an email to service@ubutler.nl.